



Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

Discrimination is Against the Law. Constellation Health, LLC. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Constellation Health, LLC.** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Constellation Health, LLC.:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters
- Information written in other languages

If you need these services, you may contact Customer Service.

If you believe that **Constellation Health, LLC.** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may file a grievance in writing by sending it via fax at 787-773-6421, through the website, by delivering it in person in our location, or by mailing in your request to

Constellation Health
Department of Compliance
PO Box 360493
San Juan PR 00936

If you need help filing a grievance, Customer Service Representative is available to help you at 1-866-714-0724 or TTY 1-866-805-7777 (the number for the hearing impaired).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue,
SW Room 509F,
HHH Building Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.